

#G01551A-07-0504



0000087341

ORIGINAL

ARIZONA CORPORATION COMMISS...

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 70367

Date: 8/4/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

William

Chenausky

Account Name:

William Chenausky

Home: [REDACTED]

Street:

[REDACTED]

Work:

Arizona Corporation Commission

City:

Phoenix

CBR:

DOCKETED

State:

AZ

Zip: [REDACTED]

is:

AUG - 5 2008

Utility Company:

Southwest Gas Corporation

DOCKETED BY

mm

Division:

Gas

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Email Received - (Opinion Opposed):

RE: Docket No. G-01551A-07-0504

From: Bill Chenausky [mailto:[REDACTED]]
Sent: Friday, August 01, 2008 4:33 PM
To: Linda Fisher
Subject:

Honorable Linda Fisher:

Ms. Fisher, recently I read that Southwest Gas has proposed a tariff increase for residents (customers) in the Arizona territory. Without going into a long drawn out explanation of this email, I simply would like input as to the commission position on why it would approve of any such rate increase despite the fact of the following: 1) we are in a recession; 2) state employees do not get pay increase and have not had any for some time; 3) all other governmental employees such as county employees and city employees also are restricted in receiving pay increases; 4) the state of Arizona itself is in the "red", and will continue have a deficit for some time; 5) the State and other public entities have a restricted hiring freeze, so why would not public utilities; 6) with the housing debacle and massive layoffs, is this the time to really allow an increase of tariffs - here are some headlines in the recent news that you should be concerned about: (AP) Stocks pull back after another decline in jobs-; GM posts \$15.5B 2Q loss, 3rd-worst in its history; and Jobless rate climbs as 51,000 jobs vanish.

Does the Arizona Corporation Commission really know what is going on in our society? With all of these, and many more, I hope the hell the A.C.C. will not allow a public utility to increase rates until this country, and Arizona, becomes more economically stable.

William Chenausky

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2008 AUG - 5 P 2:34
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

[REDACTED]
[REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/4/2008 - Email to Customer:

RE: Southwest Gas Corporation ("SWG")

Dear Mr. Chenausky,

Your email dated August 1, 2008 regarding the Southwest Gas Corporation ("SWG") rate case sent to Linda Fisher of the Arizona Corporation Commission ("Commission") has been assigned to me for further handling. A opinion will be placed on file with the Docket Control Center of the Commission to be made part of the record. The Commission will take your comments into consideration before a decision is rendered in the SWG rate application.

Concern's raised from customers do assist the Commission within the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Commission staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000 or directly at [REDACTED]

[REDACTED]
Thank you,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division
[REDACTED]

CLOSED

End of Comments

Date Completed: 8/4/2008

Opinion No. 2008 - 70367
